

CUSTOMER STORY:

Chem-Dry Express | Carpet Cleaning

Location: Robbinsville, NJ
Joined Broadly: Feb 2016

Chem-Dry Express provides home and business owners with exceptional carpet cleaning services to Central New Jersey & Eastern Pennsylvania.



"I often have people tell me on the phone tell me that they chose our business because of our five star Google reviews."



+68

GOOGLE REVIEWS

+39

BROADLY REVIEWS

+9

FACEBOOK REVIEWS

THE RESULTS:



BUSINESS GROWTH

Maintained steady business during historically slow seasons



ONLINE GROWTH

Getting consistently found through organic searches on Google.



VISIBILITY

Review weekly report to audit customer engagement.

FAVORITE BROADLY FEATURE:

Filtering Negative Feedback

"If someone writes a bad review it comes directly to me so I can correct the problem and it doesn't end up anywhere public. I wish all-of my vendors were as responsive and productive as you guys."



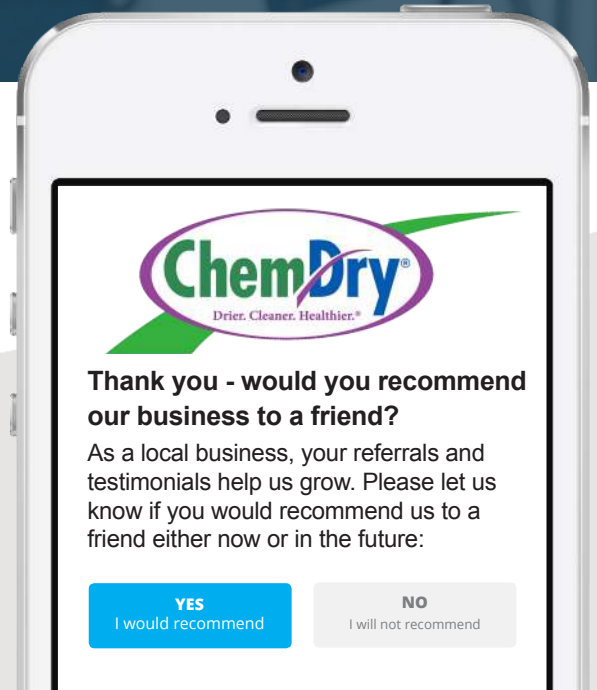
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with reviews.

Get more reviews.
Look great online.
Win more business.



Grow your business with Broadly

- ★ Optimize your Google profile and other business listings.
- ★ Send out a branded email to every customer prompting feedback on Google and Facebook.
- ★ Keep negative feedback offline.
- ★ Publish all 4 & 5-star Google and Facebook reviews to your website.
- ★ Get personalized staff training.
- ★ Receive a weekly report of your reviews and client follow-up.
- ★ Get reviews on Google and other online listings.