

CUSTOMER STORY:

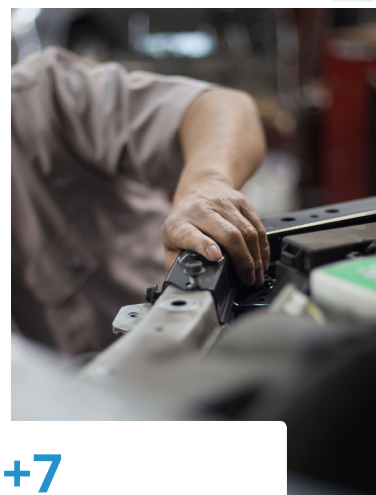
R&C Auto Service | Automotive Maintenance and Repair

Location: Pleasanton, CA
Joined Broadly: July 2014

R&C Auto Service has over 20 years of experience in the automotive industry. R&C Auto Service does everything from basic maintenance services to complex projects and engine work.



"Broadly allows us to get the right feedback from customers. It's easy for us to increase our online presence now. We've gotten a lot more reviews which we wouldn't have gotten otherwise."



+84

BROADLY REVIEWS

+77

GOOGLE REVIEWS

+7

FACEBOOK REVIEWS

THE RESULTS:



NEW EQUIPMENT

Large investment in new technology.



EXPANSION

Thinking about purchasing a second auto shop location.



ONLINE RATINGS

Only auto shop in the area with a 5-star rating.

FAVORITE BROADLY FEATURE:

Private Feedback

"We typically get 95% favorable responses. Occasionally we get negative feedback that we can catch and resolve thanks to Broadly. If we dropped the ball without knowing it, Broadly helps us adjust to our customers' needs."






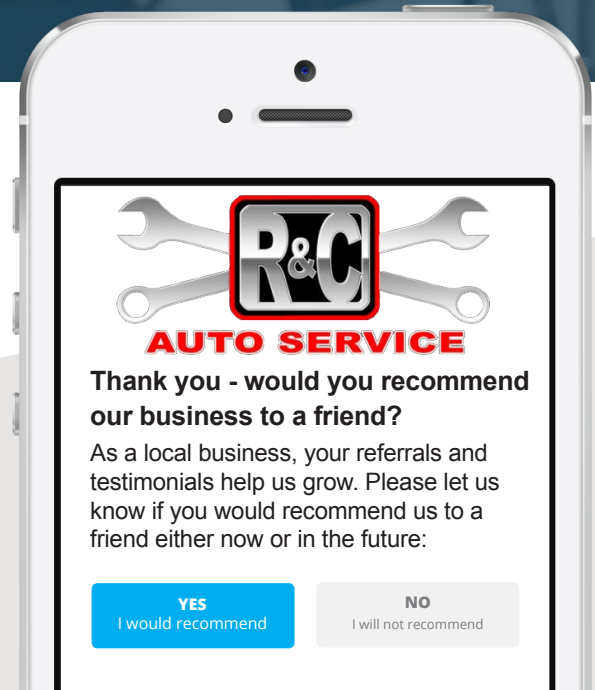
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BROADLY.COM



Enhance your online presence
with reviews.

Get more reviews.
Look great online.
Win more business.



Grow your business with Broadly

- ★ Optimize your Google profile and other business listings.
- ★ Send out a branded email to every customer prompting feedback on Google and Facebook.
- ★ Keep negative feedback offline.
- ★ Publish all 4 & 5-star Google and Facebook reviews to your website.
- ★ Get personalized staff training.
- ★ Receive a weekly report of your reviews and client follow-up.
- ★ Get reviews on Google and other online listings.