

CUSTOMER STORY:

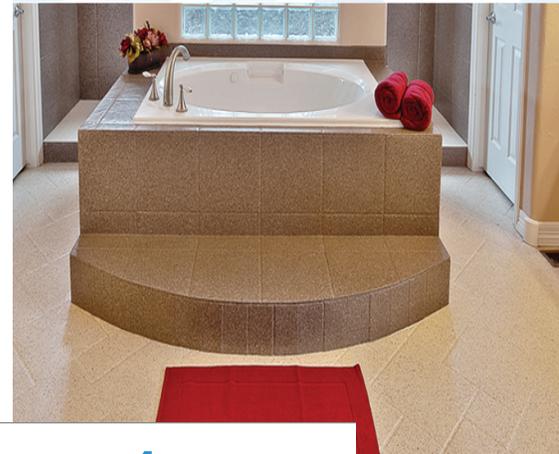
Mircale Method - Austin North | Home Services

**Location:** Austin, TX  
**Joined Broadly:** May 2017

Mircale Method of Austin prides themselves on being the best at what they do. They are an independent small business franchise that is a part of the largest bath and kitchen refinishing company in the country. Their main goal is to provide exceptional service to all their customers.



*“Any reputable business needs to partner with Broadly. This service is what helps separate us from our competition. We are now a leader in our industry because using Broadly makes us stand out online.”*



**180%**

INCREASE IN REVENUE

**+36**

GOOGLE REVIEWS

**+4**

BROADLY REVIEWS

THE RESULTS:



**NEW AREAS**

Expanded into a new territory this past year.



**NEW REVENUE**

Each territory increased revenue by 120% and 180% over the past year.



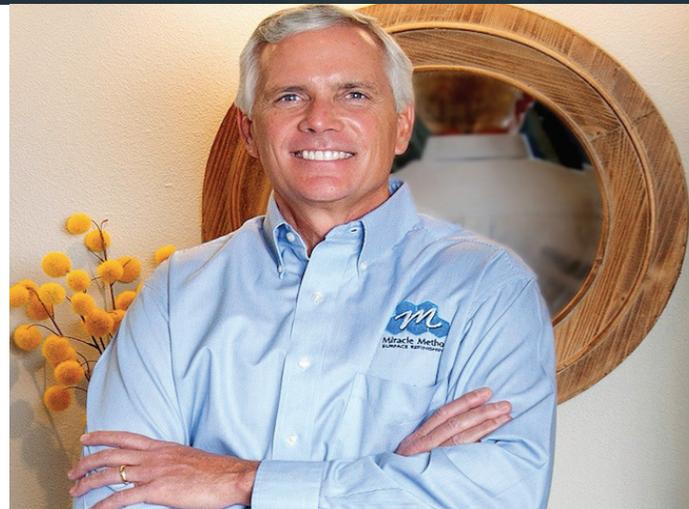
**NEW CUSTOMERS**

Almost every new customer mentions Miracle Method’s reviews in conversation.

FAVORITE BROADLY FEATURE:

**Broadly’s Review Platform**

“Our online reputation is extremely important to us. We know that reviews are essential for our business to grow and attract new customers. Broadly’s review platform helps get us there.”





# ◀ BROADLY ▶

BROADLY.COM



Enhance your online presence  
with reviews.

Get more reviews.  
Look great online.  
Win more business.



## Grow your business with Broadly

- ★ Optimize your Google profile and other business listings.
- ★ Send out a branded email to every customer prompting feedback on Google and Facebook.
- ★ Keep negative feedback offline.
- ★ Publish all 4 & 5-star Google and Facebook reviews to your website.
- ★ Get personalized staff training.
- ★ Receive a weekly report of your reviews and client follow-up.
- ★ Get reviews on Google and other online listings.