

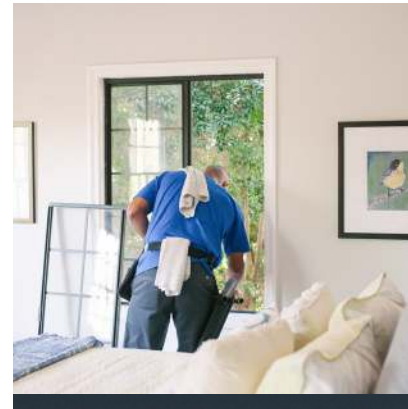
CUSTOMER STORY:

Napa Valley Window Cleaners | Window Cleaner

**Location:** Napa, California  
**Joined Broadly:** May 2017

Napa Valley Window Cleaners is a family-owned and operated business that sets out to provide the best window cleaning service to their customers at a reasonable price. Their community and the relationships they've built there are important to them, which is why their goal each day to help brighten their customers day as much as possible.

*"We went from almost non-existent on Google to #1 in our area, thanks to Broadly. Our customers constantly refer to our reviews when we ask them how they found us. We've been able to grow our reputation and stand out online and we wouldn't have seen this amount of success without Broadly."*



**140%**

INCREASE IN REVENUE

**+27**

GOOGLE REVIEWS

**+10**

BROADLY REVIEWS

**+5**

FACEBOOK REVIEWS

THE RESULTS:



**NEW EMPLOYEES**

Hired on 4 new employees over the past 2 years.



**NEW EQUIPMENT**

Purchased new commercial vehicle to help with growing business.



**NEW CUSTOMERS**

More customers are seeking them out because of their online reputation.

FAVORITE BROADLY FEATURE:

**Review Platform**

"Broadly's review platform has helped our online reputation immensely. We love that our potential customers feel comfortable and confident in calling us because of our reviews. They trust us right away, which has been great for our business."






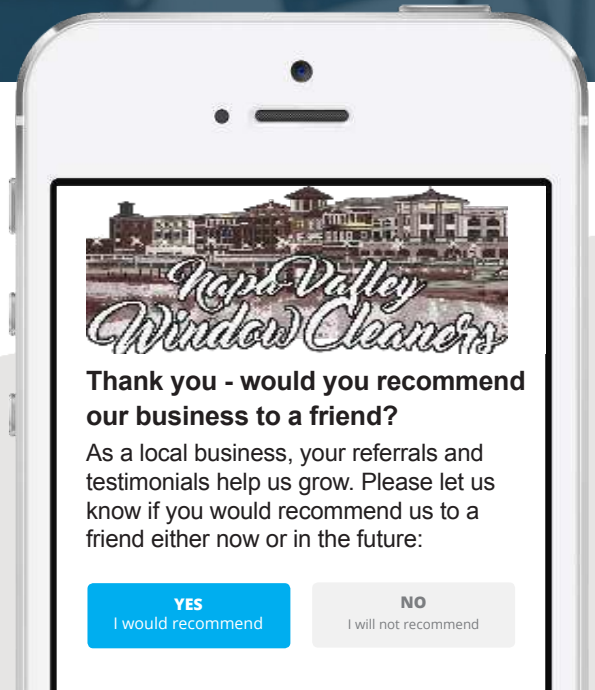
# ◀ BROADLY ▶

BROADLY.COM



Enhance your online presence  
with reviews.

Get more reviews.  
Look great online.  
Win more business.



## Grow your business with Broadly

- ★ Optimize your Google profile and other business listings.
- ★ Send out a branded email to every customer prompting feedback on Google and Facebook.
- ★ Keep negative feedback offline.
- ★ Publish all 4 & 5-star Google and Facebook reviews to your website.
- ★ Get personalized staff training.
- ★ Receive a weekly report of your reviews and client follow-up.
- ★ Get reviews on Google and other online listings.